1. Application

1.1 These General Terms and Conditions (hereinafter "Conditions") shall apply to all deliveries and services of Wuerth Elektronik Italia s.r.l (hereinafter "Wuerth Elektronik") even if they are not referred to in subsequent contracts. Any terms and conditions of the customer that conflict with, supplement, or deviate from these Conditions shall not become part of the contract unless their application is expressly approved by Wuerth Elektronik in writing. These Conditions shall apply additionally to the only applicable terms and conditions even if Wuerth Elektronik accepts a delivery or service from the customer without reservations whilst being aware of the customer's conflicting or deviating terms and conditions.

1.2 Agreements which supplement or deviate from these Conditions and which are made between the customer and Wuerth Elektronik for the performance of a contract must be set out in writing in the contract. This also applies to the cancellation of this requirement of the written form.

1.3 Any rights beyond these Conditions to which Wuerth Elektronik is entitled by law shall remain unaffected.

2. Offer and formation of contract

2.1 Offers from Wuerth Elektronik shall be subject to change and non-binding, unless they are expressly stated to be binding.

2.2 Pictures, drawings, information as to weight, measurement, performance and consumption as well as other descriptions of the goods in the documentation pertaining to the offer shall be approximations only, unless they are expressly stated to be binding. They do not constitute an agreement on, or guarantee of, the corresponding quality of the goods, having a purely descriptive character.

2.3 Wuerth Elektronik reserves all proprietary rights and copyrights in any offer documents. Such documents may not be made available to any third party.

2.4 Orders from the customer shall be binding. Wuerth Elektronik may accept orders, and the contract will be concluded, by sending a written order confirmation, by making delivery or providing the services.

2.5 Executing orders according to the documents to be provided by the customer shall require written approval by Wuerth Elektronik.

2.6 Contracts that are concluded shall oblige the customer to accept and pay for the goods or services ordered.

3. Prices, payment, set-off, interest

3.1 The agreed price shall always be decisive. Not included in the price shall, in particular, be the costs for packaging, freight, insurance, customs, public levies and VAT. Statutory VAT shall be stated separately and which are made between the customer and Wuerth Elektronik

3.2 For services that shall not be performed within a period of four months after the contract has been concluded Wuerth Elektronik shall be entitled to adjust the price in line with any increases in wages and in the cost of materials that may have occurred in the meantime. The same shall apply for services that are to be provided as part of continuous obligations. If Wuerth Elektronik has agreed with the customer that the prices shall depend on specific price factors, for example, raw material prices, changes in the price factors can lead to price adjustments, irrespective of the performance period.

3.3 Unless otherwise agreed, payment shall be made net within 30 days from the end of the month after the date of the invoice. Wuerth Elektronik shall, however, be entitled to make the execution of outstanding deliveries or the provision of services contingent upon pre-payment or the provision of security if no previous business relationship exists with the customer, deliveries are to be made abroad, the customer's registered office is abroad or if there are any other reasons that give Wuerth Elektronik reason to doubt that payment will be made promptly after delivery or provision of the services.

3.4 If after the contract has been entered into Wuerth Elektronik becomes aware of circumstances that could considerably reduce the customer's creditworthiness and which could endanger the payment of outstanding receivables of Wuerth Elektronik by the customer under the individual contract, Wuerth Elektronik shall be entitled to refuse to continue to execute the contract until the customer makes payment or provides security for such. If the customer is in default of payment, Wuerth Elektronik shall be entitled to withdraw from the contract and all the receivables of Wuerth Elektronik that are outstanding with the customer shall become due immediately.

3.5 Payment shall be deemed made on the date on which Wuerth Elektronik can dispose of the amount owed. When paying by cheque, payment shall only be deemed made after the cheque has been cashed and Wuerth Elektronik can dispose of the amount. Discount charges and other cheque costs shall be borne by the customer. In the event of default of payment, the customer shall pay default interest. The right to assert a further claims for damages is not excluded.

3.6 Wuerth Elektronik, as prescribed by the Italian law, shall be entitled to charge payments made by the customer towards the customer's oldest debt first, including costs and interest that have already accrued.

3.7 Counterclaims of the customer may only be set off or used to assert a right of retention by the customer if they have become final by virtue of a judgment or if they are undisputed and prior written consent of Wuerth Elektronik.

3.8 In the event of non-payment in the specified period, default interest will always be applied.

4. Deliveries

4.1 Delivery periods and dates shall only be binding for Wuerth Elektronik if Wuerth Elektronik explicitly states or confirms that they are binding. Agreed delivery periods shall be deemed met if the goods have been handed over to the customer in charge of the transport at Wuerth Elektronik's registered office or at one of Wuerth Elektronik's warehouses before this period has expired or if Wuerth Elektronik has provided notification to the customer that the products are ready for dispatch but have not left the registered office or warehouse because the customer has declared that it will not accept the goods.

4.2 If making the agreed deliveries or providing the services of Wuerth Elektronik requires the cooperation of the customer, the customer shall ensure that Wuerth Elektronik is provided with all the necessary and appropriate information and data within good time and that such is of the required quality. If programming is required, the customer shall provide Wuerth Elektronik with the necessary computer processing power, test data and data inputting capacities within good time and to a sufficient extent.

4.3 The delivery period shall not start before all the documents, information, approvals and permits that are to be provided by the customer have been provided in full and any technical issues have been clarified and any agreed down-payment has been received. As a prerequisite for compliance with the delivery period or the delivery date, the customer must perform its other obligations properly and in due time. Compliance with the agreed delivery deadlines and delivery dates is subject to the condition that Wuerth Elektronik is supplied by its own suppliers in due time and properly. Any changes or amendments that are subsequently agreed with Wuerth Elektronik may result in a reasonable extension of the agreed delivery dates.

4.4 Wuerth Elektronik shall be entitled to make reasonable part deliveries and provide partial services. Unless otherwise expressly agreed, deliveries and services ordered shall be paid.

4.5 If the customer is in default of acceptance or violates other duties to cooperate, Wuerth Elektronik can claim compensation for the damage caused including any additional expenditure and storage costs. Any other claims remain unaffected. Wuerth Elektronik shall be entitled, after setting a reasonable subsequent deadline or after two weeks from the delivery date, to otherwise dispose of the goods and to supply the customer with new goods within a reasonable extended deadline.

5. Passing of risk/dispatch

5.1 The risk of accidental loss or accidental deterioration of the goods shall pass to the customer at the latest when the goods are handed over to the customer or, if it is agreed that the goods will be shipped, already with the handling over of the goods to the shipping company, freight carrier or to any other person instructed to carry out the dispatch. This
shall also apply to part deliveries or if it has been agreed that the dispatch is “freight paid” or free of charge. In the absence of written instructions from the customer, Wuerth Elektronik shall be entitled to choose the carrier and the itinerary at its own discretion and after a due assessment of the circumstances. At the request and expense of the customer, Wuerth Elektronik shall take out transport insurance to insure the goods against the risks specified by the customer.

5.2 If there is a delay in handing over or dispatch for reasons for which the customer is responsible, the risk shall pass to the customer on the day the goods are ready to be dispatched and Wuerth Elektronik informs the customer of such.

5.3 If Wuerth Elektronik chooses the type of dispatch, the dispatch route and/or the person to carry out the dispatch, Wuerth Elektronik shall only be liable for wilful misconduct or gross negligence resulting from this choice.

6. Retention of title

6.1 The goods supplied remain the property of Wuerth Elektronik until all receivables owed to Wuerth Elektronik by the customer as a result of the business relationship have been fully paid. If Wuerth Elektronik’s obligations to be performed include delivering software, up until payment, the customer is responsible, the risk shall pass to the customer in this connection shall be charged on the basis of net costs.

6.2 The customer shall only be allowed to sell the goods which are subject to retention of title in the ordinary course of business. The customer shall not be entitled to pledge the goods which are subject to retention of title, to transfer them by way of security or to make any other dispositions which may jeopardize Wuerth Elektronik’s ownership. In the event of attachments or other encroachments by third parties, the customer must notify Wuerth Elektronik without undue delay in textual form. Wuerth Elektronik hereby accepts the assignment. If an assignment is not allowed, the customer hereby irrevocably instructs its insurer to make payments, if any, only to Wuerth Elektronik. This does not prejudice the customer’s authority to collect receivables and its right to resell the goods in case of further damages. Upon request, the customer must provide Wuerth Elektronik with evidence of the conclusion of the insurance policy.

6.3 The customer hereby assigns to Wuerth Elektronik all receivables arising from the resale of the goods, including all ancillary rights, irrespective of whether the goods which are subject to retention of title are resold without or after further processing. Wuerth Elektronik hereby accepts this assignment. In the event that such assignment is not allowed or possible, the customer hereby irrevocably accepts to instruct the third-party debtor to make payments, if any, only to Wuerth Elektronik. The customer has the authority, which may be revoked at any time, to collect the receivables assigned to Wuerth Elektronik as a trustee on behalf of Wuerth Elektronik immediately. Wuerth Elektronik may revoke the customer’s authority to collect receivables and its right to resell the goods if the customer fails to properly perform its payment obligations to Wuerth Elektronik. The customer hereby irrevocably accepts to instruct the third-party debtor to make payments, or if the creditworthiness or financial position of the customer deteriorates, or if Wuerth Elektronik has founded reasons to fear the insolvency of the same because of financial instability, he cease any other business which is essential for the contractual performance of the customer or becomes incapable for other reasons to fulfill the contractual duties. Any resale of these receivables is subject to prior approval by Wuerth Elektronik. The customer’s authority to collect shall expire with the notification of the assignment to the third-party debtor. In the event of a revocation of the authority to collect, Wuerth Elektronik may request that the customer’s authorities assign the receivables, or any inalienable receivables’ names, provide all information necessary for collection, provide the related documents and inform the debtors of the assignment.

6.4 In the event of default or delay of payment on the part of the customer, Wuerth Elektronik shall be entitled to rescind the contract without prejudice to its other rights. The customer must immediately grant Wuerth Elektronik, or any third party commissioned by Wuerth Elektronik, access to the goods that are subject to retention of title, surrender such goods and inform Wuerth Elektronik where these goods are located. Following the communication of rescission of the contract, after a timely warning to such effect, Wuerth Elektronik may otherwise dispose of the goods that are subject to retention of title for the purpose of satisfying its due claims against the customer.

6.5 Any processing or alterations made by the customer to the goods which are subject to retention of title shall always be authorized and deemed made on behalf of Wuerth Elektronik. If the goods are processed, combined or mixed with other goods that are not owned by Wuerth Elektronik, Wuerth Elektronik shall acquire a co-ownership interest in the new item that is equal to the ratio of the value of the goods supplied to the value of the other items processed at the time of processing. The customer shall store the new items on behalf of Wuerth Elektronik. In all other respects, the item created through processing or alteration shall be governed by the same provisions as the goods that are subject to retention of title.

6.6 In the event that goods are delivered to destinations with other legal systems in which the retention of title pursuant to clauses 6.1 to 6.5 above does not offer the same degree of protection as in the Republic of Italy, the customer hereby grants Wuerth Elektronik the equivalent security interest. If the creation of this security interest requires further declarations or actions, the customer shall give notice to Wuerth Elektronik to perform these actions. The customer shall assist with all measures required for, and conducive to, the validity and enforceability of such security interests.

7. Claims for quality defects and liability

7.1 Wuerth Elektronik shall manufacture its products according to the state of the art in technology applicable at time of entering into the contract. Any intended usage that goes beyond the customary usage of the products or that requires a quality that deviates from the norm, in particular, any usage that is relevant for safety purposes, for example, aerospace or automobile usage, must be agreed in advance in writing.

7.2 The customer shall inspect the delivered goods upon receipt and give notice to Wuerth Elektronik without undue delay and in textual form upon receipt of the goods of any obvious defects and defects that could be identified during such inspection. The customer shall inform Wuerth Elektronik in writing of any hidden defects without undue delay after they have been discovered. The notification shall be deemed without undue delay if made within eight days after delivery for obvious defects and defects that could be identified during a proper inspection or after discovery in the event of hidden defects. To meet the deadline, the dispatch of the notification or complaint shall suffice. If the customer fails to carry out a proper inspection and/or notification of the defects in the indicated manner and terms, Wuerth Elektronik shall not be liable for the defect. When reporting defects to Wuerth Elektronik, the customer must supply a detailed description of the defects in textual form. The warranty action is subject to the limitation period of the art. 1495 of the Italian Civil Code.

7.3 Unless otherwise agreed, the customer shall be obliged to initially deliver the goods at its own expense to Wuerth Elektronik so that the defects can be examined. The expenses that are required for the inspection, performance, return, label, transport, travel, labour and material costs shall only be borne by Wuerth Elektronik if it is determined during the inspection that a defect actually exists and provided these expenses are not increased due to the fact that the customer has performed unnecessary actions or has disclosed a delivery address. Personnel and material costs claimed by the customer in this connection shall be charged on the basis of net costs.
7.4 If the goods are defective, Wuerth Elektronik shall be entitled - for the purposes of subsequent performance - to choose between remedying the defect or delivering goods that are free from defects.

7.5 If Wuerth Elektronik is not prepared or is not in a position to carry out subsequent performance after a reasonable deadline has expired, the customer can choose to rescind the agreement or reduce the purchase price. The same shall apply if the subsequent performance fails, if it is unacceptable to the customer or if a reasonable deadline is exceeded due to reasons for which Wuerth Elektronik is responsible.

7.6 The customer shall have no right to rescind the contract if the customer is unable to return the goods received, if Wuerth Elektronik is responsible for such or if the defect did not become apparent until after the goods were processed or altered. The right to rescind the contract shall furthermore not exist if Wuerth Elektronik is not responsible for the defect and if instead of the received goods or services being returned by the customer, Wuerth Elektronik has to pay compensation for lost value.

7.7 Claims for defects shall not exist with respect to defects that are due to natural wear and tear, to improper handling by the customer or a third party, or to changes or repairs to the goods that have been carried out by the customer or a third party in an improper manner. The same shall apply to defects which can be attributed to the customer or which arise as a result of technical reasons other than the original defect. The customer shall, in particular, comply with the operational, storage and/or maintenance recommendations provided by Wuerth Elektronik or the manufacturer.

7.8 The customer’s claim for reimbursement of expenses in place of performance shall be excluded if and to the extent that such expenses would be higher than the price of the contracted supply.

7.9 Wuerth Elektronik shall not be liable for damage for which it is not responsible, in particular, it shall not be liable for damage that is caused by improper usage or handling of the products. The customer is obliged to comply with the operational, storage and/or maintenance recommendations provided by Wuerth Elektronik or the manufacturer, to only make authorized changes, replace spare parts professionally and use the consumables that have the necessary specifications. Where applicable the customer shall, both before and also regularly after the deliveries have been made or the services have been provided by Wuerth Elektronik, perform backups to its computer systems at sufficiently regular intervals. Wuerth Elektronik shall assume no liability for damage which is caused by or can be attributed to a breach of the aforesaid obligations of the customer.

7.10 Wuerth Elektronik shall not be liable for any direct or indirect damage or loss, except in case of wilful misconduct and gross negligence, in case of violation of mandatory rules of public policy and in case of defects concealed with fraudulent intent. In cases of slight negligence, Wuerth Elektronik shall only be liable if material obligations are breached that result from the nature of the contract and the performance of which is of particular importance in order for the purpose of the contract to be achieved. If such obligations are breached, as well as in the event of default or if performance is impossible, Wuerth Elektronik’s liability shall be limited to the damage which can typically be expected with such contract.

7.11 The limitation period for claims for defects of the customer shall be one year. The limitation period shall start with the delivery of the goods.

8. Intellectual property and usage rights relating to software and other protected products, information and co-operation duties

8.1 Unless otherwise provided in the contract or by law, any rights relaying to software or other protected products which are delivered to the customer or which are produced for the customer, in particular, copyrights, industrial property rights such as, patents, trademarks and registered designs, shall remain the property of Wuerth Elektronik or the individual proprietor of the rights. This shall also apply if the software or any other protected products are produced according to the specifications of or in co-operation with the customer.

8.2 If Wuerth Elektronik uses the customer’s software, Wuerth Elektronik shall only use such software for the contractually agreed purpose. If Wuerth Elektronik requires the source codes for the software to make contractually agreed changes or remedy defects, the customer shall provide Wuerth Elektronik with such free of charge for use.

8.3 The customer shall only receive a simple right of use to the software and other protected products to such extent as is required for the purpose of the contract, unless otherwise provided in the contract, in particular, the applicable licencing terms of the software or an individual licence agreement, or by and on penalty shall allow Wuerth Elektronik to software provided by Wuerth Elektronik, unless expressly permitted under the contract or by law, the customer shall in particular be forbidden from reproducing, distributing, disclosing, changing, translating, extending, making other modifications to and/or decompiling such.

8.4 For backup purposes, the customer may create the necessary backup copies of the software, provided the individual licence agreement does not contain provisions to the contrary. Backup copies on moveable data carriers shall be marked as such and shall be endorsed with the copyright notice of the original data carrier.

8.5 In the event of unlawful use of the Software or other protected products, Wuerth Elektronik and/or third parties, in particular the manufacturer of the software or other protected products, reserve the right to assert claims for compensation.

8.6 In the event that a third party alleges it has a claim which conflicts with the right of use granted to the customer, the customer shall inform Wuerth Elektronik without undue delay in text form. The notification shall also include information as to whether the customer has changed the software or the product or combined such with other software and whether this, from the customer’s perspective, could justify the third party’s claim. If so requested by Wuerth Elektronik, the customer shall allow Wuerth Elektronik to handle the defence against these claims and, to the extent permitted, shall allow Wuerth Elektronik to represent the customer or shall conduct the defence itself as instructed by Wuerth Elektronik. Up until receiving notification as to whether Wuerth Elektronik will deal with the defence, the customer shall not acknowledge or enter into a settlement agreement regarding the alleged claims of the third party without the express approval of Wuerth Elektronik. If Wuerth Elektronik deals with the defence, this obligation shall continue to apply. In addition, the customer shall support Wuerth Elektronik in its defence, if it is required for an appropriate defence. In return, Wuerth Elektronik shall indemnify and hold the customer harmless against any necessary external costs and any third party compensation claims and claims for reimbursement of expenses resulting from the defence, provided these can be attributed to the fault of Wuerth Elektronik. In the event that Wuerth Elektronik does not deal with the defence, the customer shall be entitled to defend itself at its own discretion. If existing third party claims cannot be attributed to the fault of Wuerth Elektronik, the customer shall not be entitled to assert claims against Wuerth Elektronik.

9. Product liability

9.1 The customer shall not modify the goods; in particular, the customer shall not modify or remove existing warnings relating to risks by improperly using the goods. If this duty is violated, the customer must inter partes indemnify and hold Wuerth Elektronik harmless from and against any product liability claims of third parties releasing Wuerth Elektronik from any liability.

9.2 If Wuerth Elektronik has to carry out a product recall or issue a product warning because of a product defect to the goods, the customer shall assist Wuerth Elektronik and take all measures ordered by Wuerth Elektronik, provided that these do not pose an unreasonable burden to the customer. The customer shall be obliged to bear the costs of the product recall or product warning, provided the customer is responsible for the product defect and the damage sustained. This does not affect any further claims of Wuerth Elektronik.

9.3 The customer shall inform Wuerth Elektronik without undue delay in text form of any risks in the use of the goods and any possible product defects of which the customer becomes aware.
10. Force majeure
10.1 If Wuerth Elektronik or the customer is prevented by force majeure from performing its contractual obligations it shall be released from its obligation to perform for the duration of the impediment and for a reasonable start-up period without being liable to the other for damages. The same shall apply if the performance of its obligations becomes unreasonably complicated or temporarily impossible because of unforeseeable circumstances for which the party is not responsible, in particular, because of industrial action, official acts, energy shortages, delivery problems on the part of suppliers, or major disruptions of operations.

10.2 The parties shall have the right to rescind the contract if such an impediment continues for more than three months and if, as a result of such impediment, the performance of the contract is no longer of interest to the parties. At the request of the customer, Wuerth Elektronik shall declare after the expiry of the aforesaid three-month period whether it intends to make use of its right to rescind the contract or whether it intends to deliver the goods within a reasonable period of time.

11. Data protection
The customer is instructed by Wuerth Elektronik that the data recorded during the course of entering into the contract may be collected, processed and used by Wuerth Elektronik in accordance with the provisions of the Italian Data Protection Act for the purpose of fulfilling its obligations under the contracts entered into with the customer. Such data may also be transmitted to affiliated companies of Wuerth Elektronik or vicarious agents for the purposes of fulfilling the contract and for credit investigations. The data protection policy of Wuerth Elektronik is available under www.we-online.com/privacy/businesscontact-italy

12. Confidentiality
The customer shall be obliged for an unlimited period of time to maintain the confidentiality of any and all information received through Wuerth Elektronik which is stated to be confidential or which due to other circumstances can be identified as a trade or business secret; the customer may neither record nor disclose or use any such information. The customer must ensure by means of suitable contractual agreements with its employees and those agents working on its behalf that such persons also refrain for an unlimited period of time from any use, disclosure and unauthorised recording of such trade and business secrets for their own purposes.

13. Final provisions and determination of the forum
13.1 Any rights and obligations of the customer may only be assigned or transferred to a third party with the written consent of Wuerth Elektronik.


13.3 Exclusive place of jurisdiction for all disputes arising from the business relationship between Wuerth Elektronik and the customer shall be the courts of Milan.

13.4 The place of performance for any and all obligations to be performed by the customer and by Wuerth Elektronik shall be the registered office of Wuerth Elektronik.

13.5 In case of finding any discrepancies between the Italian and English texts of this document, the English text shall prevail.

13.6 If a provision of this agreement is or becomes invalid or impracticable in whole or in part, or if this agreement is incomplete, this shall not affect the validity of the remaining provisions hereof, all of it without prejudice to the provisions of the Italian Civil Code relating to the interpretation of contractual clauses and taking into account the unity and purpose of the contract.

14. Environmental declaration
Wuerth Elektronik is committed to people and the environment. Therefore, we undertake to manufacture our products in a manner that conserves resources and to systematically realise any potential for saving energy in manufacturing processes and in transportation. We pay close attention to ecological alternatives as concerns the selection of sources of energy and raw materials and pursue a consistent policy of waste reduction and product recycling.

In accordance to the provisions set forth in section 1341 and 1342 of the Italian Civil Code, customer hereby expressly declares to have been able to read, understand and accept the following clauses; 1. Application; 2. Offer and formation of the contract; 3. Price, payment, compensation and Interest; 4. Deliveries; 5. Passing of risk/dispatch; 6. Retention of title; 7. Claims for quality defects and liability; 8. Intellectual property and usage rights relating to software and other protected products, information and co-operation duties; 9. Product liability; 11. Data protection and confidentiality; 12. Final provisions and determination of the forum.

Date, Stamp and Signature